



Comment

March 13, 2008

In fulfillment of its organizational mission, Frankford Hospital is committed to providing high quality medical care to all patients in the many communities it serves. As part of these ongoing efforts and in support of PHCQA's goals, Frankford has dedicated significant resources, including the time and expertise of skilled clinicians and healthcare professionals, to ensure that patients receive a superior level of care across all services. Through their dedication to creating an optimal patient care experience, Frankford and PHCQA share common objectives that include developing a consistent approach to hospital quality and enabling consumers to evaluate hospital performance.

The current PHCQA report demonstrates the progress Frankford has made in improving performance on a number of key measures, with many scores ranking above both Pennsylvania and national averages. Since the time of this retrospective report, which reflects data collected between the third quarter of 2006 and first quarter of 2007, Frankford, supported by the efforts of several internal key measure improvement teams, has made significant strides in many areas, most notably in heart attack care. For example, for the fourth quarter of 2007 Frankford achieved results of 85.71% in the PCI within 90 minutes measure. This score, which is well above the Pennsylvania and national averages, was achieved through the development of a dedicated, 24/7 response alert team that is immediately mobilized when a patient is having a heart attack. Frankford will continue to utilize this approach as it strives to achieve a score of 100% in this key performance measure.

Frankford Hospital looks forward to continuing to work with PHCQA and other quality-driven organizations in order to offer patients a high-quality choice for their healthcare services.

Gary Perecko

A handwritten signature in black ink that reads "Gary Perecko". The signature is fluid and cursive, with a long horizontal stroke at the end.

Chief Operating Officer
Frankford Hospitals